



1.3 Quality Policy

The following quality policy underpins the business operation of the company:

“The company sets out to provide its customers with a unique product and level of service such that they will continue to regard Water Solutions as a supplier with which they will not hesitate to continue a business relationship with.

This policy is achieved through meeting the requirements of the Management System described in this manual which in turn ensures compliance with the ISO 9001:2015 Standard, as well as any relevant statutory and regulatory requirements. Continuous improvement of the business is facilitated partly through measuring the levels of service delivered to our customers and acting upon these results to ensure any perceived shortcomings are rectified, as well as through the setting of quality objectives as and when opportunities for further improvements are identified.

To this end, the quality management system is reviewed at appropriate intervals and enhanced wherever possible based on both internal measures and input from stakeholders.”

Signed: *David Robertson*

Dated: 05/04/2024

Print: David Robertson

Position: Managing Director

